

# PEASLAKE VILLAGE STORES

Dear Villagers,

This is an update from your local shop letting you know how we can help you over this difficult time.

We are open for business as usual - these are our opening hours

**8am to 3 pm Monday to Friday**

**8am to 11am Saturday and Sunday**

We have taken these precautions to make sure we can stay open and keep you, and our staff, as safe as possible. It is also very important to us that we are able to support those most vulnerable in our community whilst **operating strict Social Distancing** as recommended by the Government. We want to provide vital supplies and Post Office facilities:

So we will be doing the following until circumstances change:

**1 Only letting one person at a time into the shop**

This is for our Post Office customers only. Please let the staff know and they will let you in.

**2 Serving shop customers through the hatch**

If you need things we suggest you hand in a shopping list at the hatch and either wait whilst the staff pick your things or you come back at an agreed time.

**3 Placing an order on the internet**

If you would like to place an order on the internet please put your list on the Email address below.

**[gill.lucken@peaslakevillagestores.com](mailto:gill.lucken@peaslakevillagestores.com)**

We will pass your order to the shop and they will let us know what they have and when it can be picked up or delivered if that is necessary and we will let you know what we have available. If your order is for John Murray fresh meat, milk and fresh vegetables it might not be available till the next day or the following one depending on the time of order.

**4 The telephone number for the shop is 01306 730474**

We do realise that it can be difficult to get through on the telephone so that is why we have offered the other alternatives above.

**5 We may be required to limit the amount people can buy**

To ensure there is enough to go round for everyone. We are paying our suppliers as required to guarantee delivery so we really hope you will be able to rely on our ability to provide you with what you need. To do this we need your support and understanding.

We realise how worried you must be at this very difficult time and we want to show our support and concern for you all.

**Please keep safe and THANK YOU**

**Gill Lucken and Simon Best**